

MALABA PIU NFORMATION SECURITY INCIDENTS LOG REGISTER

DATE	INCIDENT	Groups/Services Affected	ROOT CAUSE	Corrective action	Correction	Date the issue was resolved	BY WHO	REMARKS
14.08.2024	Dell monitor malfunction	Phytosanitary services	Old monitor	Informed IT department for replacement and periodic identification of aging desktops	Repaired the old HP Monitor	26.09.2024	KEPHIS ICT HQ	The issue was resolved
05.12.2024	unavailability of internet	Phytosanitary services	Power outages at HQ	Informed IT department	The gas leakage at the HQ was resolved	05.12.2024	KEPHIS ICT HQ	The issue was resolved
22.02.2025	unavailability of internet	Phytosanitary services	Overheating of the newly installed routers	Informed IT department	The installation was rectified	24.02.2025	KEPHIS ICT HQ	The issue was resolved
05.03.2025	malfunction UPS	Phytosanitary services	Old UPS	Informed IT department	Requested for new UPS	Pending	KEPHIS ICT HQ	UPS to be delivered
13.03.2025	HP monitor malfunction	Phytosanitary services	Old monitor	Informed IT department	Requested monitor to be replaced	Pending	KEPHIS ICT HQ	To be replaced
15.03.2025	IEICS downtime	Phytosanitary services	System failure	Informed IT department	The system was was restored	15.03.2025	KEPHIS ICT HQ	The issue was resolved
Prepared by			Dominic Kiambi					
Approved By:			Musyoka Munguti					

16/05/2021	Failure of Nakuru server	Power Failure	Temporary server configured	20/05/2021	Kevin Geso	The issue was resolved
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